



Name: Arunkumar (Arun) Iyer

Title: Field CTO /
Principal Executive Architect

Role: Executive Engagement,
Vision Alignment,
Transformation Blueprint,
Architecture Design

Education/Certifications:
Masters in Computer Applications,
Certified TOGAF architect,
Certified Scrum Master

Lives in Herndon, VA, USA

Notable Roles

- Executive Leadership
- Technical Advisor/Solution Architect
- Small Business Owner
- Digital Strategist
- Delivery Consultant

Experience

- 11+ years in the ServiceNow Ecosystem
 - Implementation Partner
 - Training Instructor
 - Customer Platform Owner
- 30+ years in Industry Experience
 - Federal/Healthcare/Insurance/

- ❖ *Member of Executive Leadership Team (ELT), at Fortune 500 company, fortified technology leadership during Exponential IT Transformation. Digital Strategist for Provider, Member and Employee solutions.*
- ❖ *Galvanized internal employee solutions with disparate audiences on a robust suite of ServiceNow applications.*
- ❖ *Matured and mentored four Agile teams working cross-functionally with business partners.*
- ❖ *Architected governance model as a framework to streamline implementation of ServiceNow.*
- ❖ *Facilitated Design Thinking sessions critical to organization's transformation leveraging disruptive approach to solutions.*