



Sam Hultzman serves as the System Owner for the National Flood Insurance Program's (NFIP) PIVOT system. A major IT Modernization effort at FEMA, PIVOT consolidates and facilitates the NFIP's core business processes within a single system, validating over \$3 billion in insurance policies for 4.6 million customers per year. In his thirteen years with FEMA, Sam has served as Enterprise Architect with FEMA OCIO, as System Owner/Program Manager with Individual and Community Preparedness, and as System Owner/Systems Engineer for PIVOT.